

Orbit Connected, Inc. Privacy Policy

This Privacy Policy describes how and when we collect, use and share your information to include personal information and collected GPS data. When using our GPS tracking service and various software applications you consent to the collection, transfer, storage, disclosure, and use of your information as described hereunder. Our corporate directive is to only use your information as described in this Privacy Policy and as stipulated in your purchase contract.

I. How your information is used.

Registration and account information

When you create or update your account to our software applications and GPS tracking service you voluntarily provide certain personal information, such as your name, email, phone number and, when necessary, billing information. By providing your email and phone, you agree to receive text messages and/or email messages from us.

We may use your provided personal information for various purposes, including to:

- provide, maintain and improve our services, including to provide additional features and content;
- respond to your questions and requests and provide customer service;
- send you technical notices, updates, security alerts, support responses, and administrative messages;
- monitor and analyze trends, usage and activities in connection with our services;
- personalize and improve the services;
- detect, investigate and/or prevent fraudulent, unauthorized or illegal activity; and
- carry out any other purpose for which the information was collected according to this Privacy Policy.

Our systems are not designed to associate personal information with your activities to include web pages viewed by you and things you click on or search for.

Our privacy policy also includes the usage of third-party payment services such as PayPal and Merchant Bank Services that prevent us from receiving or storing your social security, credit card, and bank account numbers on our computer systems or servers.

II. Location

In serving your GPS tracking needs, we may use or store your precise geographic location as disclosed and permitted by you in our sales agreement. Your GPS device(s) will indicate through an icon when location services are operating. This information is used and stored to provide you with both real-time and historical movement, routes and locations (collectively "Logs") as you have requested. We may also use this data, solely at our option, to analyze, improve and customize our services and software applications to better serve you and your needs.

Log data

Our servers automatically record information ("log data") created by your GPS device usage as displayed on our software applications. Log data may include information such as your login information, GPS device ID number, and Log requests.

We receive log data when you sign into our software and use log data to provide our service, measure and improve it.

Limited period of personal data storage

Our systems are designed to retain log data for up to the number of days as specified and agreed to by you in your sales and service contract. Upon account cancellation, we remove personally identifiable information (such as your name, address, email or phone number, location) and other preferences associated with your account within 30 days after cancellation.

Restrictions towards minors.

We do not knowingly contact or collect personal information from children under 18. If you become aware that your child has provided us with personal information without your consent, please contact us. If we become aware that a child under 18 has provided us with personal information, we take steps to remove such information and terminate the child's account.

III. When we disclose information to Third parties.

We provide personally identifiable information and non-personally identifiable information only to our subsidiaries and service providers for the purpose of providing GPS services per your request for services. We require that these parties agree to process such information in compliance with our Privacy Policy, and we use reasonable efforts to limit their use of such information and to use other appropriate confidentiality and security measures.

IV. Law and harm

Notwithstanding anything to the contrary in this Privacy Policy, we may preserve or disclose your information if we believe that it is reasonably necessary to comply with a law, regulation, legal process, or governmental request; in order to investigate, prevent, or take action regarding suspected or actual illegal activities, including but not limited to, fraud, potential threats to public safety or the physical safety of any person; to protect the security or integrity of our products and services; or to protect rights, property, or our personal safety, our staff, our users or others. However, nothing in this Privacy Policy is intended to limit any legal defenses or objections that you may have to a third party's, including a government's, request to disclose your information.

V. Business transfers

In the event that we are involved in a bankruptcy, merger, acquisition, reorganization or sale of assets, your information may be sold or transferred as part of that transaction. This Privacy Policy will apply to your information as transferred to the new entity. We may also disclose information about you to our corporate affiliates in order to help provide, understand, and improve our software applications as well as those provided by our affiliates and service providers.

VI. You can request to see your personal data. You can sign into your account to see any personally identifiable information we have stored, such as your name, email, address or phone number. You can also contact us by email to request to see this information.

You may update or correct your personal profile information and email preferences at any time by visiting your account profile page only via the web interface. We can provide you with additional support to access, correct, delete, or modify the personal information you provided to us and associated with your account.

To protect your privacy and security, we take reasonable steps (such as requesting any personal information) to verify your identity before making corrections. You are responsible for maintaining the secrecy of your password and account information at all times.

VII. Our commitment to data security

We use appropriate physical, managerial, and technical procedures to safeguard and help prevent unauthorized access, maintain data security, and correctly use the information we collect about you. We cannot, however, ensure or warrant the security of any information you convey to us, and you do so at your own risk. Although we take appropriate measures to safeguard against unauthorized disclosures of information, we cannot assure you that personally identifiable information that we collect will never be disclosed in a manner that is inconsistent with this Privacy Policy. You should take steps to protect against unauthorized access to your password, phone, and computer or mobile phone by, among other things, signing off after using a shared computer or mobile phone, choosing a password that nobody else knows or can easily guess, and keeping your password private. Also, you should never share your log-in information with others. We are not responsible for any lost, stolen, or compromised passwords or for any activity on your account via unauthorized password activity.

VIII. Changes to this Policy

We may revise our Privacy Policy from time to time. If we make any material changes to our policies, we will place a prominent notice on our website or application. If we make a change to this Policy that, in our sole discretion, is material, we will notify you via the email address you optionally provided during sign up. By continuing to access or use the App after those changes become effective, you agree to be bound by the revised Privacy Policy.

IX. How to contact us

Orbit Connected, Inc. can be contacted by email at support@orbitconnected.com or by phone by calling 1-951-366-1222.